YELLOW D🐾G
S O F T W A R E

Count XL

4.2

Release Date: 8/21/2023

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Summary

This document provides detailed information on navigating the Yellow Dog Mobile Application, CountXL.

CountXL is an application to perform physical inventories that primarily focuses on the ability to scan barcodes.

While the app is available for all Android devices, Count XL is officially supported for the following devices: **Unitech EA602, EA520, and EA630** handheld devices.

You can request additional training by contacting Support.

Support Information

Support Hotline: **757.663.7514** (9am – 8pm EST Monday – Friday)

Emergency Support: **757.818.9360, option 2**

Submit Tickets to Support: Portal.Yellowdogsoftware.com

Click here to schedule a **thirty-minute training session**. Training is up to one hour and free of charge to any customers currently on a support contract.

To access our **Knowledge Base**, click here.

Pre-configuration

Use of the Yellow Dog CountXL app is only compatible with Yellow Dog version 370 and higher. If you are currently on another version of Yellow Dog, you will need to consult your Implementation Guide or contact Support for upgrade scheduling or about becoming hosted.

To install the Yellow Dog CountXL mobile app, navigate to the Google Play Store and search "Yellow Dog CountXL".

Link: https://play.google.com/store/apps/details?id=com.yellowdogsoftware.countxl&hl=en_US&gl=US
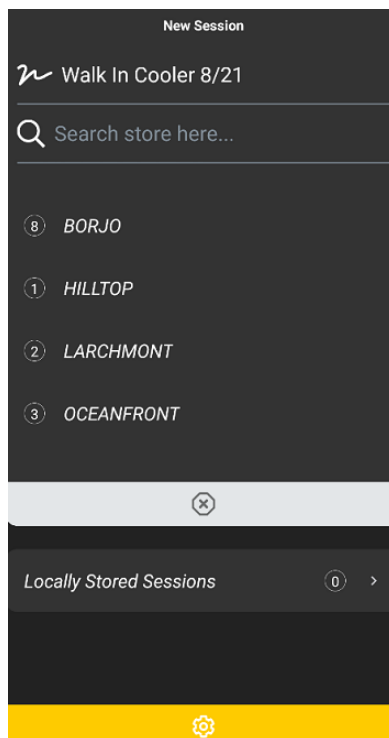
Once downloaded, hosted customers will need their Client ID, Username and Password. This information can be obtained from your Implementation Guide or by contacting Support. Non-Hosted customers will be able to use the Create Stand-alone Session feature to create sessions without being hosted or having access to Wi-Fi.

This app works in conjunction with the Yellow Dog Windows desktop client.

Main Navigation Enhancements

Store Search Bar:

The release of 4.2 includes a store search bar that can be utilized when creating a new session. This feature enables users to conveniently search for a particular store using its code or description, reducing the time required for store lookup.

Improved Session Capacity Enhancement

Yellow Dog has made substantial changes to the way clients retrieve and download their data, resulting in a more streamlined process.

Key Changes:

Smarter Data Retrieval: This latest release introduces an enhanced method for downloading items within Count XL. Previously, data retrieval, transformation, and storage were performed on the device after fetching from the API. With this update, the transformation step has been moved to Yellow Dog's servers. The result is a more stable application experience.

Structured Data Delivery: In this update, data is delivered to clients' devices in a packaged SQLite file, organized to efficiently house item information and barcode data. This organized approach contributes to smoother data management.

Simplified Download: Count XL will directly download the optimized SQLite file, minimizing data processing on the device and improving overall performance.