



Count XL

4.4

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Table of Contents

Summary	3
Support Information.....	3
Pre-configuration	3
Presenting Scanned Barcode	4

Summary

This document provides detailed information on navigating the Yellow Dog Mobile Application, CountXL.

CountXL is an application to perform physical inventories that primarily focuses on the ability to scan barcodes.

While the app is available for all Android devices, Count XL is officially supported for the following devices: **Unitech EA602, EA520, and EA630** handheld devices.

You can request additional training by contacting Support.

Support Information

Support Hotline: 757.663.7514 (9am – 8pm EST Monday – Friday)

Emergency Support: 757.818.9360, option 2

Submit Tickets to Support: [Portal.Yellowdogsoftware.com](https://portal.yellowdogsoftware.com)

[Click here](#) to schedule a **thirty-minute training session**. Training is up to one hour and free of charge to any customers currently on a support contract.

To access our **Knowledge Base**, click [here](#).

Pre-configuration

Use of the Yellow Dog CountXL app is only compatible with Yellow Dog version 370 and higher. If you are currently on another version of Yellow Dog, you will need to consult your Implementation Guide or contact Support for upgrade scheduling or about becoming hosted.

To install the Yellow Dog CountXL mobile app, navigate to the Google Play Store and search "Yellow Dog CountXL".

Link:

https://play.google.com/store/apps/details?id=com.yellowdogsoftware.countxl&hl=en_US&gl=US

Once downloaded, hosted customers will need their Client ID, Username and Password. This information can be obtained from your Implementation Guide or by contacting Support. Non-Hosted customers will be able to use the Create Stand-alone Session feature to create sessions without being hosted or having access to Wi-Fi.

This app works in conjunction with the Yellow Dog Windows desktop client.

Presenting Scanned Barcode

This update allows clients to view the scanned barcode in addition to the Yellow Dog SKU after scanning an item. The scanned barcode will present as the first line next to the barcode icon while the associated Yellow Dog SKU for the item will display directly below next to the Tag icon. This change allows users access to both the actual item barcode and the Yellow Dog SKU, facilitating more efficient inventory tracking and management.

Scanned Barcode →

Yellow Dog SKU →

