YELLOW DOG
SOFTWARE

YD MOBILE

What's New

Version 4.6.0

Release Date: 12/13/2023

YD

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Summary

This document provides detailed information on navigating the Yellow Dog Mobile Application, YD Mobile.

YD Mobile is a versatile application facilitating tasks such as inventory management, price adjustments, item scanning, accessing resources like recipes and videos, manual on-hand adjustments, item requests, transfer handling, and physical inventory counts.

Support Hotline: **757.663.7514** (9am – 8pm EST Monday – Friday)

Emergency Support: **757.818.9360, option 2**

Submit Tickets to Support: Portal.Yellowdogsoftware.com

Click here to schedule a **thirty-minute training session**. Training is up to one hour and free of charge to any customers currently on support.

To access our **Knowledge Base**, click here.

Pre-configuration

Use of the YD Mobile app is only compatible with Yellow Dog version 370 and higher. If you are currently on another version of Yellow Dog, you will need to consult your Implementation Guide or contact Support for upgrade scheduling or about becoming hosted.

To install YD Mobile, navigate to the Google Play Store or the App Store and search "YD Mobile".

Google Play Store:
https://play.google.com/store/search?q=YD%20mobile&c=apps&hl=en_US&gl=US

App Store:

https://apps.apple.com/us/app/yd-mobile/id1382999286

Once downloaded, hosted customers will need their Client ID, Username, and Password. This information can be obtained from your Implementation Guide or by contacting Support.

YD

Count Sheet Session Enhancements

Exporting Sessions

The latest release of YD Mobile now allows users to export Count Sheet sessions in JSON format, providing a valuable solution for scenarios where session uploads may face challenges. This feature adds an extra layer of security, ensuring reliable data recovery. Users can share this Session Export with Yellow Dog's Support team for further assistance with retrieval of their session data.

To export a session, navigate to the Utilities section in the Session Editor and click on the Export button. This action triggers the native sharing interface, allowing users to efficiently share the exported session through various options.