YELLOW DOG
SOFTWARE

YD MOBILE

What's New

Version 4.7.0

Release Date: 02/05/2024

YD

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Summary

This document provides detailed information on navigating the Yellow Dog Mobile Application, YD Mobile.

YD Mobile is a versatile application facilitating tasks such as inventory management, price adjustments, item scanning, accessing resources like recipes and videos, manual on-hand adjustments, item requests, transfer handling, and physical inventory counts.

Support Hotline: **757.663.7514** (9am – 8pm EST Monday – Friday)

Emergency Support: **757.818.9360, option 2**

Submit Tickets to Support: Portal.Yellowdogsoftware.com

Click here to schedule a **thirty-minute training session**. Training is up to one hour and free of charge to any customers currently on support.

To access our **Knowledge Base**, click here.

Pre-configuration

Use of the YD Mobile app is only compatible with Yellow Dog version 370 and higher. If you are currently on another version of Yellow Dog, you will need to consult your Implementation Guide or contact Support for upgrade scheduling or about becoming hosted.

To install YD Mobile, navigate to the Google Play Store or the App Store and search "YD Mobile".

Google Play Store:
https://play.google.com/store/search?q=YD%20mobile&c=apps&hl=en_US&gl=US

App Store:

https://apps.apple.com/us/app/yd-mobile/id1382999286

Once downloaded, hosted customers will need their Client ID, Username, and Password. This information can be obtained from your Implementation Guide or by contacting Support.
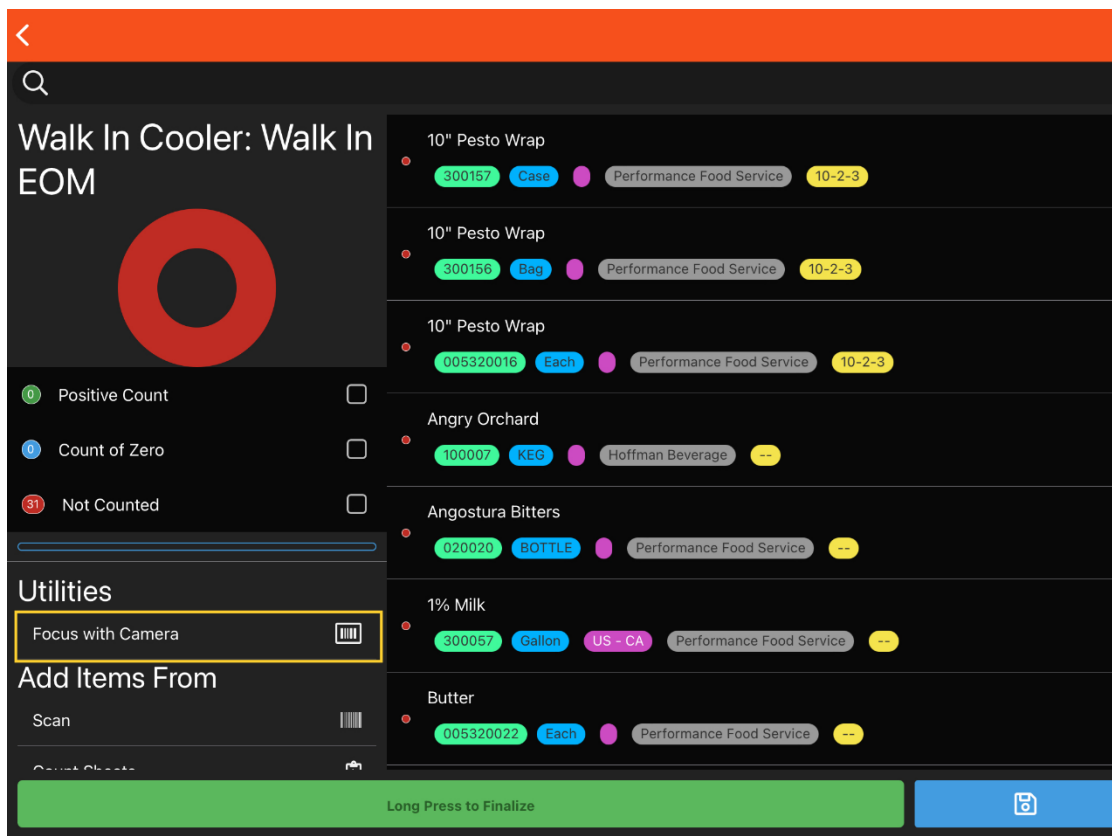
Navigation Enhancements

Removing Auto-Correct Ability in Search Header

This enhancement removes the auto-correct ability in search headers which addresses the issue of incorrect information being automatically filled during searches. This update applies to iOS devices and Android devices with Android OS v12 or higher.

Count Sheet Session Enhancements

Focus with Camera Tablet Support

This update introduces Focus with Camera support for tablets, a feature previously exclusive to handheld devices. With this utility, users can pinpoint items in their session by scanning the barcode, eliminating the need to manually scroll through the entire list.
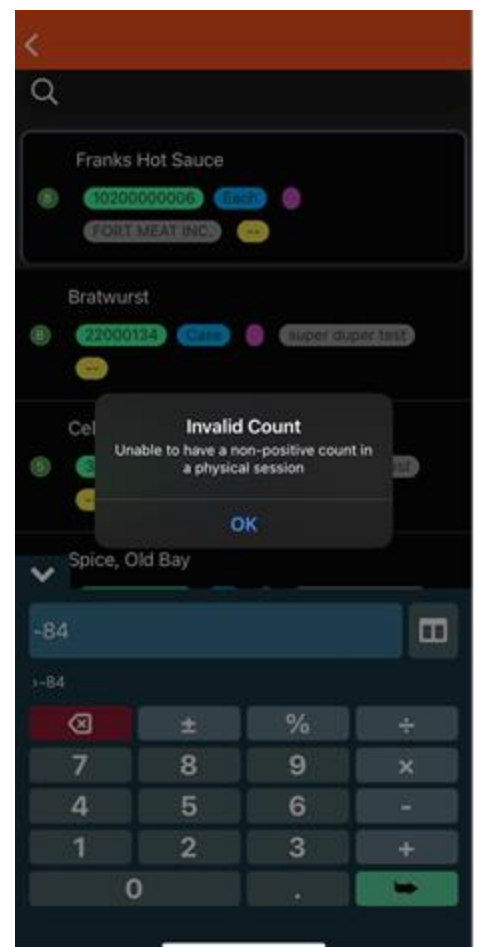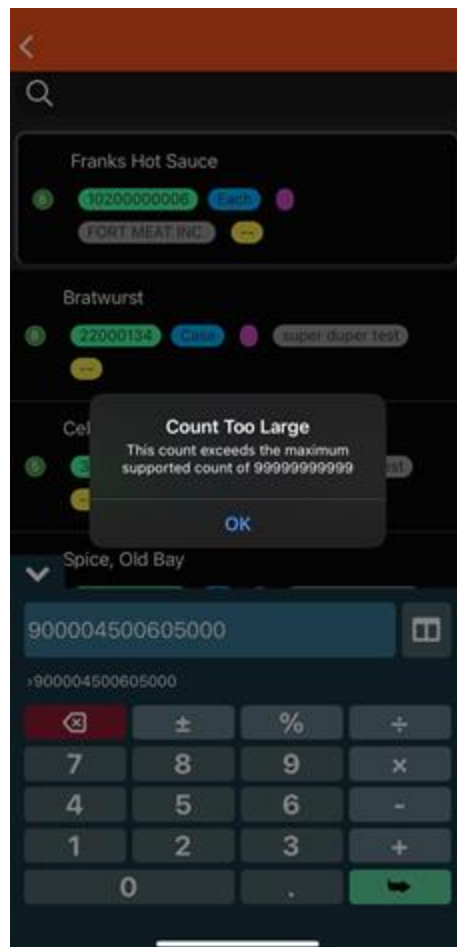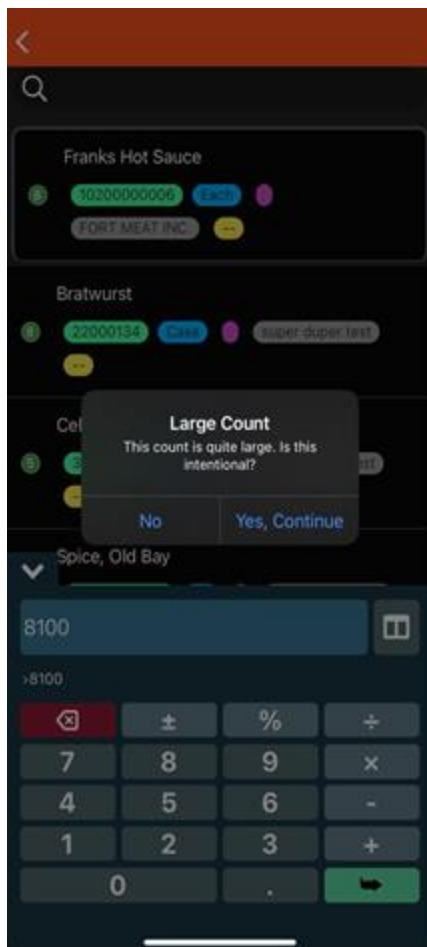
Focus on Last Session Line Item Edited

After utilizing the Reorder Items utility to rearrange a session's line items, the Session Editor will now focus onto the last item reordered upon returning to the list. This enhancement optimizes the workflow, ensuring a more efficient and streamlined experience during session counting.

Calculator Alerts for Large and Negative Counts

The Count Sheet Session calculator has been upgraded with additional checks to identify and address erroneous or negative values. Users will now receive prompts in three distinctive scenarios:

a. If the entered count exceeds 1000, the application will notify the user of the larger count and inquire whether they wish to proceed.

b. In the event of a count surpassing 99,999,999,999, users will be prompted that the count exceeds the maximum supported limit, requiring correction to proceed.

c. When a non-positive count (<=0) is entered, the application will alert the user about the invalid entry, prompting them to correct the count to proceed.

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Exporting Session as CSV

This update adds to the export session tool, enabling users to export sessions in CSV format. This format allows for easy importing of sessions into a Physical Inventory in case a session upload within the mobile application fails. This addition adds an extra layer of protection, ensuring users can easily import their session data into Yellow Dog when encountering session errors.